

# JUST DRIVE SIMULATOR SETUP & USER GUIDE



## BEFORE YOU BEGIN

Before you begin your experience in the Just Drive Simulator headset, please review the below tips:

### Headset Only - No Hand Controllers

The Meta Quest 3 experience is designed to run without the handheld controllers. You only need the headset to begin and complete the simulation.

### Stay Seated During Use

For safety and stability, the headset should only be worn while sitting. Do not attempt to stand or walk during the experience.

### Choose an Open, Obstruction-Free Space

Set up the headset while seated in an area without desks, tables, or people in front of you. A clear, open space will make setup easier and prevent accidental interference.

### Read Instructions Before Putting on the Headset

Take a moment to review these steps before wearing the device. Knowing what to expect will make the process smoother and quicker.

## GET STARTED

Secure the headset to your head by adjusting both the overhead and circumference straps. Volume controls are located under your right eye. Power the headset on by holding down the round power button. The power button is located on the left temple of the headset.

### IMPORTANT

**First-Time Setup:** When you use the device for the first time, please be sure to connect to Wi-Fi.

## TOPIC OVERVIEW

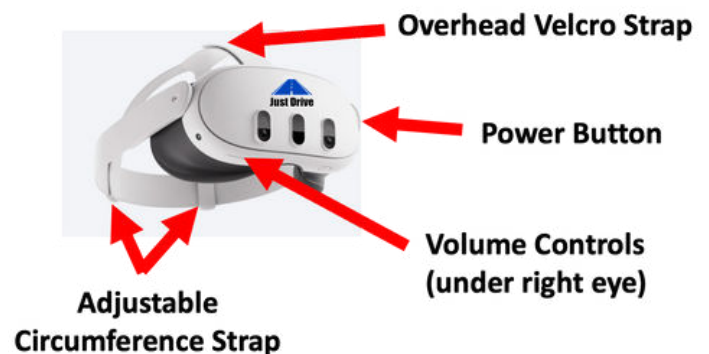
### Setup & Instructions

- Before You Begin
- Get Started
- Step-By-Step Setup
- Wi-Fi Setup
- Product Warranty
- FAQs

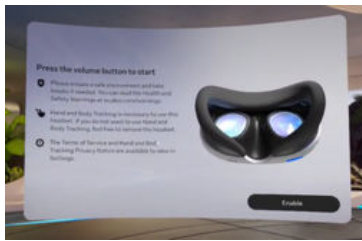
Please contact **VR Expert** for assistance troubleshooting any simulator setup issues.

**Phone:** (551) 755-3580

**Email:** support@vr-expert.com

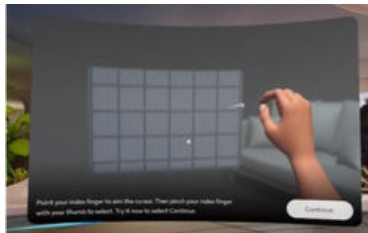


# STEP-BY-STEP SETUP TUTORIAL



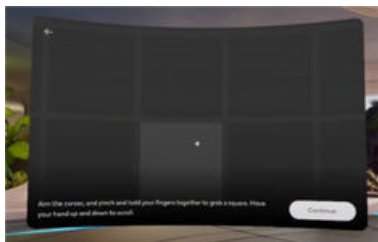
## Step 1 – Power On & Enable

After turning on the headset, a screen will appear asking you to enable the device. Use the volume buttons to move the cursor, then select **Enable**.



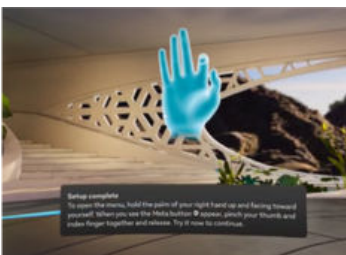
## Step 2 – Continue Setup

On the next screen, use hand tracking (pinch your fingers together) to select **Continue**.



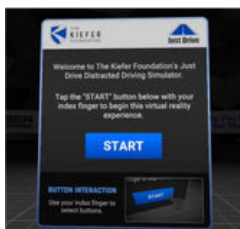
## Step 3 – Confirm & Continue

A similar prompt will appear. Once again, pinch your fingers together to select **Continue**.



## Step 4 – Final Gesture

On the final setup screen, hold your hand with your palm facing up. Bring your thumb and index finger together to confirm.



## Step 5 – You're Ready!

Your Just Drive Simulator is now ready to use.

## Still need help setting up your device?



**Hours:** 9:00 AM – 5:30 PM EST  
**Email:** [support@vr-expert.com](mailto:support@vr-expert.com)  
**Phone:** +1 (551) 755-3580

## WI-FI SETUP

- **Getting Started**
  - While inside the Just Drive Dome, hold out your right palm facing up.
  - Pinch or tap it to open Quick Settings.
- **Pinch to Activate**
  - Pinch your thumb and index finger together over the Meta logo.
- **Open the Quick Settings**
  - In the menu that appears, select the Wi-Fi icon located in the bottom-left corner.
  - When you hover over the icon, it will say "Quick Settings."
- **Choose Your Network**
  - Look at the name of the Wi-Fi network you want to join.
  - Pinch your fingers together to select it.
- **Enter the Password**
  - A virtual keyboard will appear.
  - Type the Wi-Fi password using hand tracking.
  - Select Connect.
- **Confirm Connection:**
  - You'll see a checkmark or "Connected" under the network when the connection is successful.

## PRODUCT WARRANTY

Meta's Three-Year Limited Warranty for Commercial Products applies to certain device purchases by commercial customers. Please see details below.

The warranty period for certain Meta Quest "Work" or "EDU"-labeled products that are explicitly sold and marked by Meta with a three-year warranty period and are purchased by commercial customers for business or education purposes (the "**Commercial Product(s)**") is extended to **three years** from the date of purchase or delivery of the Commercial Product(s), whichever is later (the "**Extended Warranty Period**"). The Extended Warranty Period applies exclusively to purchases of the Commercial Product(s) from authorized business resellers, effective from September 25, 2024. The Extended Warranty Period supersedes the one-year warranty period provided for in the Limited Warranty. All other terms of the Limited Warranty remain the same. You can access the Limited Warranty applicable to your purchase [here](#).

If you would like to confirm whether your product benefits from the Extended Product Warranty, please refer to [meta.com/help](https://meta.com/help) or contact your authorized business reseller.

# FREQUENTLY ASKED QUESTIONS

## GENERAL USE & SETUP

### **Do I need the controllers to use the Just Drive Simulator?**

No. The simulator experience is fully hands-free and uses hand tracking only. Controllers are not required.

### **Does the headset need Wi-Fi to run the simulator?**

Wi-Fi is only required during initial setup, updates, or to access support. Once installed, the Just Drive Simulator can be used offline.

### **How do I turn the headset on and off?**

Hold the power button on the left side of the headset for a few seconds to turn it on or off.

### **Can the Meta Quest 3 be used while standing?**

For safety and accuracy in this experience, the simulator should only be used while seated.

## BOUNDARIES, MODE, & HAND TRACKING

### **What is a “boundary,” and do I need to set one?**

A boundary tells the headset where you are in your space so it can place the virtual content correctly around you. You may be prompted to set one during setup. For seated use, a stationary boundary is recommended.

### **How do I click or select items without controllers?**

Use your hands. Once the cursor appears, tap your thumb and index finger together to “click.”

### **What if I can’t see the cursor or hand tracking isn’t working?**

Make sure your hands are visible to the headset and well-lit. Remove gloves and bracelets, and ensure nothing is covering the cameras.

## DEVICE MANAGEMENT

### **How long does the battery last?**

Typical use ranges from 1.5 to 2.5 hours. Plug in using the included charging cable for continuous use.

### **How do I clean and sanitize the headset?**

Use alcohol-free disinfectant wipes on the facial interface and straps. Avoid liquids near the lenses and cameras.

# FREQUENTLY ASKED QUESTIONS

## TROUBLESHOOTING & SUPPORT

### What if I'm not centered in the chair when the experience starts?

Use the hand recenter options: open your right palm for the Meta menu or use your left palm to reset the experience.

### What should I do if the screen freezes or the app won't load?

Restart the headset by holding the power button for 10 seconds. If the issue continues, contact support.

### Who do I contact for technical help?

VR Expert provides support:

- Hours: 9:00 AM–5:30 PM EST
- Phone: (551) 755-3580
- Email: support@vr-expert.com

## SAFETY & BEST PRACTICES

### Is the headset safe for teens and students?

Yes. The simulator is designed for seated, supervised use and complies with Meta safety standards.

### Can the headset cause motion sickness?

Most users do well since it's a seated, fixed-view experience. If discomfort occurs, remove the headset and take a break.

## MITCHEL'S STORY AND OUR MISSION



**Mitchel Kiefer** was a student, athlete, and friend whose life was cut short by a distracted driver in 2016. He was just 18 years old. Today, his story is saving lives.

The Kiefer Foundation was established in Mitchel's memory with a mission to **end distracted driving** and all associated traffic deaths and injuries.