



THE
KIEFER
FOUNDATION



USER GUIDE

FOR DEVICES WITHOUT A SESSION CODE

V-2025.06.16

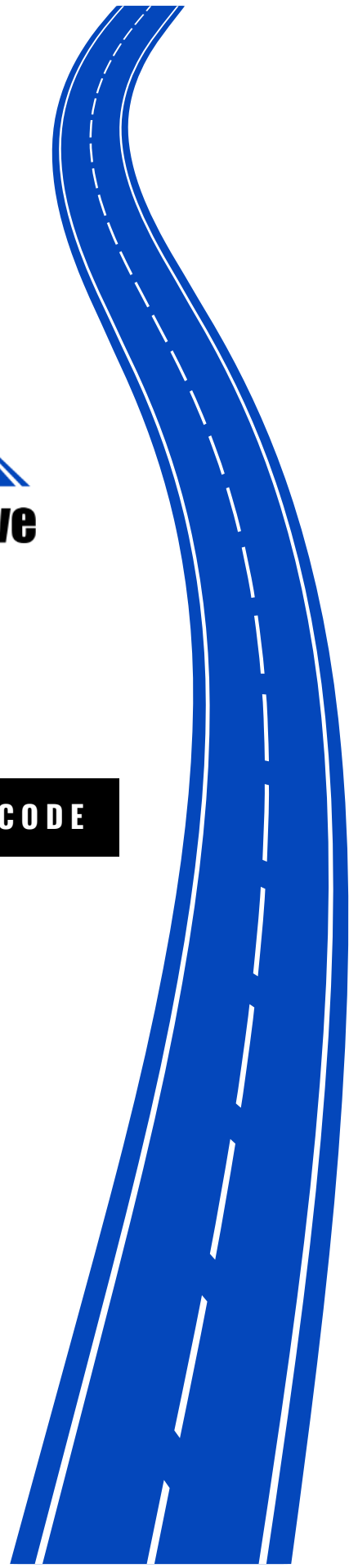




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IMPORTANT TIPS

Before you begin your experience in the Meta Quest 3 headset, below are a few important tips:

- DO NOT USE THE HAND CONTROLLERS – YOU ONLY NEED THE META QUEST 3 HEADSET TO COMPLETE THIS EXPERIENCE
- You should only use the headset from a seated position.
- You will have the greatest success in setting up your Meta Quest 3 device if you are seated is free from objects (i.e. no desk or table in front of you or other people – an open, unobstructed space will work best).
- It will be helpful to read these instructions thoroughly before putting the headset on.

CUSTOMER TECH SUPPORT

Our partners at VR Expert will serve as your support guide if you need help troubleshooting any issues you run into with your Meta Quest 3 device.

- They are available from 9:00 AM to 5:00 PM EST. Feel free to call them at any time during this window at: (551) 755-3580.
- Alternatively, you may email them at: support@vr-expert.com with any questions at any time. *Please keep in mind they will respond during the set window above.*

Product Warranty

Meta's Three-Year Limited Warranty for Commercial Products applies to certain device purchases by commercial customers. Please see details below.

The warranty period for certain Meta Quest "Work" or "EDU"-labeled products that are explicitly sold and marked by Meta with a three-year warranty period and are purchased by commercial customers for business or education purposes (the "**Commercial Product(s)**") is extended to **three years** from the date of purchase or delivery of the Commercial Product(s), whichever is later (the "**Extended Warranty Period**"). The Extended Warranty Period applies exclusively to purchases of the Commercial Product(s) from authorized business resellers, effective from September 25, 2024.

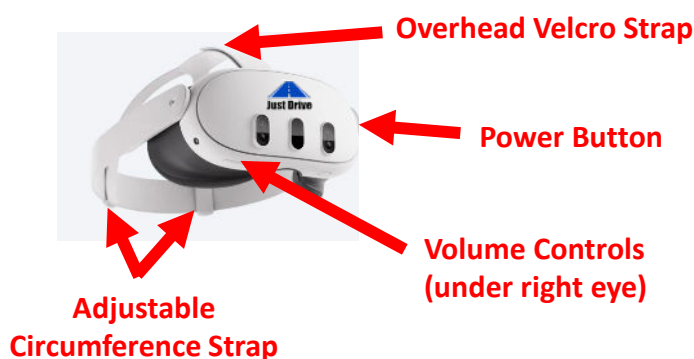
The Extended Warranty Period supersedes the one-year warranty period provided for in the Limited Warranty. All other terms of the Limited Warranty remain the same. You can access the Limited Warranty applicable to your purchase [here](#).

If you would like to confirm whether your product benefits from the Extended Product Warranty, please refer to meta.com/help or contact your authorized business reseller.



GET STARTED

Secure the headset to your head by adjusting both the overhead and circumference straps. Volume controls are located under your right eye. Power the headset on by holding down the round power button. The power button is located on the left temple of the headset.



The first time you use your device:

1. *You may be asked to “Setup a Boundary”. See page 5 for how to setup your boundary.*
2. *You will need to connect your device to Wi-Fi. See page*

After powering on your device and setting your boundary, you’ll see a “Content Library” screen and appear sitting in a chair inside a movie theatre-esque dome (if you are sitting adjacent to the chair rather than in it, you will need to reposition yourself. See troubleshooting tips below).

- **How to Click:** Find the round curser by moving your hands around the screen. Then, use your hands to control the curser and move the curser over the button you would like to select. To click, take your index finger and thumb and tap them together on the button your curser is hovering over.
- **Troubleshooting:** If the boundary pop-up box does not appear on your screen, you should see a Just Drive app in the lower right-hand corner of your screen. Click the app to open the Just Drive Simulator Experience.

To open the Just Drive app from the “Content Library”, hover over the Just Drive app and a “Launch” button will appear. Click the “Launch” button to open the experience.



HOW TO SETUP A BOUNDARY (IF PROMPTED)

One of the following pop-up boxes should appear:

Confirm Boundary

- Option 1 – Confirm
- **Option 2 – Create New Boundary**

Select this option

Boundary Not Found

- **Option 1 – Create New Boundary**
- Option 2 – Continue in Passthrough

Select this option

Then you should encounter another pop-up box:

Stationary Boundary

- **Option 1 – Confirm**
- Option 2 – Choose your own boundary

Select this option

After completing the pop-up boxes, you should enter the Just Drive Simulator experience and appear sitting in a chair inside a movie theatre-esque dome. If you are sitting adjacent to the chair rather than in it, you will need to reposition yourself. See troubleshooting tips below.

• Troubleshooting:

- **Option 1** - Look at and open your right palm. The Meta icon will appear in between your thumb and index fingers. Pinch the button and hold it down until it fully loads. You should be repositioned to the chair after completing this action. Be sure to read the Controls Panel on screen in front of you before you begin.
- **Option 2** – Look at and open your left palm. Click the “Reset Entire Experience” button and then click “Return to Dome”. You should be repositioned to the chair after completing this action. Be sure to read the Controls Panel on the left-hand side of your screen before you begin.



SETUP WI-FI

Step 1: Power on device to enter “Content Library”

Step 2: Click the Wi-Fi icon located in the bottom toolbar

Step 3: Connect your Wi-Fi network

Step 4: Click the “Content” icon in the bottom toolbar to return to the “Content Library” where you can “Launch” the Just Drive app to enter the experience.